COVID19-Sourcing

The health and safety of the people who make our products remains paramount during this time. As always, we have instructed suppliers to adhere to all local, national, and international requirements regarding safe operations for workplaces that continue to operate, and to follow all legal requirements if and when workplaces are instructed by local officials to close. RAG continues to maintain its auditing program for all factories; requiring adherence to the same standards which existed prior to the COVID-19 crisis.

RAG continues to order merchandise from our suppliers, taking into account fluctuations in market demand. RAG continues to pay in full for finished product from all suppliers globally, while honouring agreed payment terms as reasonably as possible. During the height of the COVID-19 pandemic when Australia experienced substantial social restrictions RAG communicated to all suppliers that we will honour all purchase orders and have agreed revised terms.

In the case of orders that are not yet in the production process, we are working in partnership with our suppliers with the aim of minimising the impacts on suppliers and workers.